

In Practice

Holmes Chapel Health Centre Newsletter – Summer Issue 2



We said farewell to Linda Barbour in June who manned the Results Desk for a number of years and has now decided to retire. We wish her a long and happy retirement.

Dr Andrew Rushton our GP Registrar is leaving after completing his GP Training with us. He has been a valued part of our team and will be greatly missed. We wish him well in his new position at Ashfields Primary Care Centre in Sandbach.

Seasonal Flu Vaccination Clinic

Following our previous successful flu campaign we have scheduled a “Seasonal Flu Saturday Clinic” to be held on:

Saturday 4TH October 2014 – 08.30am – 11.30am

Saturday 8th November 2014 – 08.30am – 11.30am

(No appointment is necessary)



All patients aged 65 or over, pregnant ladies and any patient aged 6 months to 65 years on a clinical “at risk” register, which includes diabetes, chronic heart, lung and kidney diseases, a neurological condition, MS, cerebral palsy or who suffer from impaired immunity due to medication or disease are eligible for a flu vaccination. Carers of patients on an “at risk” register may also be eligible if they are registered with the practice.

On line services



Patients can now register for access to order their repeat medication online

Patients can now book appointments and request their repeat medication online. In order to register for access to the online services patients must attend the Health Centre in person, bringing with them two forms of identification (one photo ID and one address ID). Patients must also provide a valid personal email address. Once registered, your repeat medication can be quickly and safely requested via our website (www.holmeschapelhealthcentre.co.uk). If you would like to register for these online services please bring your ID in to either the main reception or dispensary reception, who will then initiate your registration for the online services.

Change to Clinical Computer System

At the start of October we will be moving from our current clinical computer system to a new system used throughout Eastern Cheshire. This is a very big, and time consuming change for us and during the migration period we will encounter some disruption and delay to the services we offer. Your support and patience during this important migration period is very much appreciated and we look forward to being able to provide an ever better service to our patients once we have completed the change of systems. Thank you.

Holmes Chapel Health Centre Website

We are continually progressing and updating information on our website to be more detailed and informative for our patients. Please feel free to visit the website www.holmeschapelhealthcentre.co.uk and forward any comments/ suggestions using the online link.



Patients can now follow us on Twitter - @HolmesChapelNHS

Staff Training – Health Centre Closure

The Health Centre will be closed for staff training on the following dates:-

Wednesday 1st October
 Wednesday 5th November
 Wednesday 3rd December

We will be closed from 12.30pm until the next morning:

Should you require urgent medical attention when the Health Centre is closed dial the usual number (01477 533100) your call will be automatically transferred to the NHS East Cheshire Out-of-Hours Service. Alternatively you can contact the Out-of-Hours Service direct (01625 502999). A triage nurse will advise you regarding your problem and where necessary they will arrange contact with a GP. If you need to see a GP outside of surgery hours you may be asked to attend a Primary Care Centre at Macclesfield, Knutsford, Crewe, Northwich, Congleton or Handforth. Home visits by a GP will be arranged where appropriate. In the event of an emergency dial 999

GP Availability

Continuity of care is important; if your problem is not urgent and your usual GP is unavailable on the day of your request please try to wait until they are available. Alternatively if an appointment is required for a minor ailment it may be that the Nurse Practitioner can deal with your problem, please ask the Receptionist.



GP's	Monday	Tuesday	Wednesday	Thursday	Friday
Dr Tate	In all day	In all day	Off site	In all day	In all day
Dr Thorburn	In all day	In all day	Off site	In all day	In all day
Dr Bailey	In all day	In all day	In all day	Off site	In all day
Dr Taylor	In all day	In all day	In all day	Off site	In all day
Dr Hulme	In all day	Off site	Off site	In all day	In all day
Dr Bailoor	In all day	Off site	In all day	In all day	In all day
Dr La Coste	Off site	AM - only	Off site	AM - only	Off site

Nursing Team Availability

Nurse Pracs.	Monday	Tuesday	Wednesday	Thursday	Friday
Julie & Louise	AM - only	AM/PM	AM - only	AM/PM	AM - only
Prac. Nurses	Monday	Tuesday	Wednesday	Thursday	Friday
Sharon Wakefield	In all day	DAY OFF	DAY OFF	In all day	In all day
Caroline Faulkner	PM - only	In all day	In all day	DAY OFF	In all day
Jenny Worthington	In all day	PM only	In all day	PM only	DAY OFF
Health Care Assistant	Monday	Tuesday	Wednesday	Thursday	Friday
Kathryn Hulme	In all day	AM only	In all day	AM only	In all day

Holmes Chapel Health Centre - Dispensary



Dispensary – Opening Hours – 8.00am – 18.30pm

To improve the service we offer we are encouraging patients to leave their repeat prescription with us when they collect their medication and return again in 28 days to collect their next supply. This alleviates the need to drop off a repeat prescription and also avoids last minute requests. Alternatively you may continue to order your repeat prescription by completing the request slip and posting it in the Dispensary box sited in the foyer or via email as below.

The telephone repeat request line is for housebound and elderly patients only who may leave their telephone number on the answer machine. A member of staff will return their call to confirm their order request. 01477 534400

Repeat Prescriptions – Email Address

For Dispensing patients who live outside a 1 mile radius of Holmes Chapel and who utilise the Dispensary.

Requests may be emailed to: hchcdispensary@nhs.net

For all other Holmes Chapel patients you can order your repeat medication electronically by sending an email with your details and list of medications required to: hchcscrip@nhs.net

(NB: this email address is for prescription requests only).



Medicine Wastage

Eastern Cheshire NHS has been running a campaign in an effort to reduce the amount of wasted medication. We will only prescribe those items on your repeat prescription request slip that you mark with a tick. If you do not add any ticks or use a cross we will not process your request and you will be asked to resubmit it.

When completing your repeat form only tick what is actually needed this will help to keep waste to a minimum. Medications are costly and once the item has been dispensed and left the building they cannot be reused; even if the package is unopened they have to be destroyed.

To ensure you receive the correct repeat medication:

- Only order the medication you need
- Place a tick against the items you require
- Do not use a cross as this can be confusing for staff
- If you require all the items on your repeat please tick them all. A blank form will not be processed

